

Jordan Stewart

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SUMMARY

IT infrastructure engineer with 10+ years of experience, from help desk to greenfield enterprise architecture. I build and secure Microsoft 365, hybrid cloud, and identity environments from the ground up, delivering compliant systems that keep organizations operational, competitive and agile.

TECHNICAL SKILLS

**Cloud & Infrastructure · Identity & Access Management · Security & Compliance · Enterprise Networking
Systems Administration · IT Service Management · Infrastructure Automation · Technical Leadership**

Tools & Platforms: Microsoft 365 (GCC / GCC High), Azure, Entra ID, Defender, Windows Server, Linux, Cisco Meraki, PowerShell

EXPERIENCE

TCOM LP · IT Engineer II

January 2026 – Present · Joined through Aerostar–TCOM merger

- Led migration of Aerostar's ~300-user environment into TCOM's larger ~600-user infrastructure
- Automated identity, access, and governance (IAM) platform operations
- Managed Windows virtual and bare-metal server infrastructure

Aerostar International · IT Engineer

September 2022 – January 2026

- Joined a founding three-person team to build the entire IT infrastructure for a ~275-employee company from the ground up following separation from its parent company
- Stood up Microsoft 365 GCC and GCC High tenants and an IaaS hosting agreement, then built Windows and Linux enterprise architecture to bring the company operational
- Implemented security policy to achieve CMMC compliance, preserving eligibility for DoD contract work
- Executed acquisition of the Near Space Company, onboarding ~30 additional users and merging infrastructure

SAb Biotherapeutics · Support Specialist III

March 2022 – September 2022

- Led transition from third-party MSP to fully internal IT operations and built authentication and endpoint security policies
- Administered Azure, Cisco Meraki, and Freshservice ITSM while supporting corporate, lab, and ISO 7 Cleanroom environments

Dakota State University · LMS & Cloud Systems Administrator

September 2019 – March 2022

- Served as lead technical contact and sole LMS administrator (D2L/Brightspace), managing two direct reports
- Administered Microsoft 365, Jamf Pro (~300 Apple devices), 1Password, and Duo MFA; deployed TeamDynamix ITSM with a public knowledge base, service catalog, and asset tracking

Dakota State University · Senior Computer Support Specialist

September 2016 – 2019

- Managed the university support desk; hired, trained, and led a student technician workforce
- Imaged and deployed 500+ computers annually and operated the Fujitsu ASP repair program

EDUCATION

Dakota State University — Madison, SD · B.S. in Computer and Network Security